



PRODUCTION TECHNICIAN I

HigherGround, Inc. is a premier software developer of call recording, data integration and reporting tools for the global call center and CRM markets. We are looking for a full-time Production Technician who will share our commitment to technological excellence. The position is in our Corporate Offices in Canoga Park, CA.

The successful candidate will have at least 3 years experience and a successful track record of accomplishments in computer technical support including installing, configuring and troubleshooting hardware and software. A thorough knowledge of Windows 2000, XP, 2003 and networking experience is required. Computer telephony experience is a plus. Be prepared to demonstrate technical knowledge.

The position's primary responsibilities will include system assembly and quality assurance, repairs, trouble-shooting and testing hardware /software for Windows and proprietary software, responding to client phone calls, providing remote support and participating in pager rotation.

The winning candidate will understand the importance of a great attitude, initiative, team orientation and communication skills.

In addition to our competitive compensation package, we offer unprecedented vacation allowances, excellent medical, dental and vision benefits, 401(k) and a casual corporate business environment.

Please submit your resume stating goals and salary requirements to jobs@highergroundinc.com.

This position will be recruited from local candidates only. If you are not in the Los Angeles area during this recruitment process, please do not respond.

HigherGround is an EOE/AA Employer.

Travel required: 25%

Telecommute: no

We are recruiting from the Los Angeles area only.