



Field Service Technician II

We are looking for a full-time Field Service Technician who will share our commitment to technological excellence. The position is based in our Corporate Offices in Canoga Park, CA.

The successful candidate will have at least 5 years experience and a successful track record of accomplishments in customer service and computer technical support which includes installing, configuring and troubleshooting hardware and software. This position requires travel and the ability to rent a vehicle. A thorough knowledge of Windows 2000, XP, 2003 and networking experience is required. Computer telephony experience is a plus. Be prepared to demonstrate technical knowledge. The candidate must be very detail oriented.

The position's primary responsibilities will include off-site system installations and repairs, trouble-shooting hardware and software problems, answering client phone calls, providing remote support and participating in pager rotation. The winning candidate will understand the importance of a great attitude, initiative, team orientation and communications skills.

- This position will be recruited from local candidates only. If you are not in the Los Angeles area during this recruitment process, please do not respond.

HigherGround is an EOE/AA Employer.

Travel required: 75%

Telecommute: no

In addition to our competitive compensation package, we offer unprecedented vacation allowances, excellent benefits, 401(k), a flexible schedule and a casual corporate business environment.

Please submit your resume and salary requirements to jobs@highergroundinc.com.

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HigherGround™

Submit your resume to HigherGround using any of the following methods:

Mailing Address:

Human Resources
HigherGround, Inc.
21201 Victory Blvd., Suite 105
Park, CA 91303

Email or Fax:

E-mail: jobs@highergroundinc.com
Fax: 818.591.0301

HigherGround is an equal opportunity employer. We do not discriminate based on race, religion, creed, color, age, nationality, gender, sexual orientation, disability, affinity, veteran status or any other classification protected by federal or state law.

We are recruiting from the Los Angeles area only.

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